

Workers Comp
It Matters

The Wild & Wacky World of Workers' Comp

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The Wild & Wacky World of Workers' Comp

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The Wild & Wacky
World of Workers' Comp

What Makes Workers' Compensation Wild & Wacky?

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The Premise

Created just over 100 years ago, and known as the “Great Compromise”, Workers’ Compensation is an enormously complex no fault machine with thousands of moving parts. A machine, comprised of competing and divergent interests, regional and jurisdictional variations, and both local and national influences.

The Perception

- People outside our industry sometimes do not understand our processes.



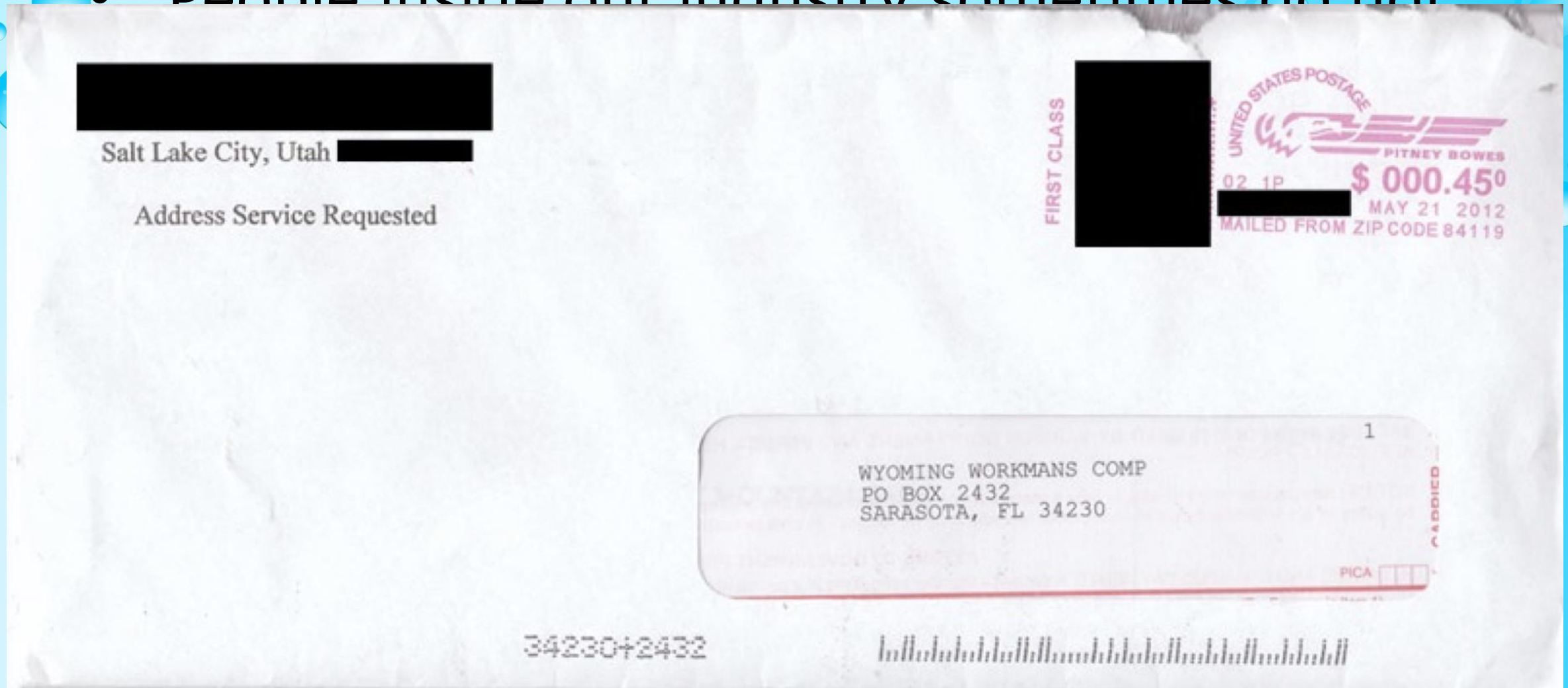
Re: Claim #900219676215. Date of Injury
12/31/1967. Adjuster. Rosa Hogan. Please
change my mailing address From 8 Via Menta
to 23 Rosa Rancho Santa Margarita, Ca. 92688

I will not be asking for much but I know where he is working for cash and
where he lives at also,
Contact me if u like @ [REDACTED]@hotmail.com

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The Perception

- People inside our industry sometimes do not



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The Perception

How many of you planned for a
career in workers' compensation?

We tend to be an industry staffed by accident.

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The Perception

A Little More On The
View From Outside.....

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“Watch Your Language”

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Adjuster

Claims Examiner

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“I Have Your File”

“Investigate Your Claim”

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“Pay Benefits Timely”

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Injured Worker

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Disability

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Success

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The Perception

TPA, AOE, COE, PTD, TTD

PTSD, IAIABC, UR, MMI

ALJ, MRI, OSHA, SSDI

PTP, HCP, GP, ODG, AMA

ACE, CE, CEU, RTW

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The Perception

Workers' Compensation

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The Perception

How are you feeling today?

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Disability Vs. Impairment Compensation Vs. Recovery



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Disability Vs. Impairment
Compensation Vs. Recovery



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**The Words We Use And
The Attitude We Choose
Can Help The Injured
Win Or Lose**

Clear
Concise
Consistent
Communication

- Can make the difference between
- a disabled or recovering worker.

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- Questions?